



Lausanne - Ecublens

New measures to protect our clients and employees at [Veterinaire.ch](https://www.veterinaire.ch):

1. [Veterinaire.ch](https://www.veterinaire.ch) continues to take care of your animals for routine appointments and operations. However, owners are kindly asked to **wait outside** the premises. All feedback will be communicated at **the reception** or by **phone call**.
2. Appointments and purchases of food/medicine will **only** be available by phone call.
3. Only those who have **previously booked** an appointment will be allowed on the premises.
4. Please download the **TWINT** application on your smartphone in order to proceed with contactless payments.

We would like to remind you that [veterinaire.ch](https://www.veterinaire.ch) has the **right to turn away any person showing Covid-19 symptoms or those in quarantine**.

If you have **Covid-19 symptoms** we urge you to please contact our front desk to postpone your appointment.

[Veterinaire.ch](https://www.veterinaire.ch) is making every effort to ensure an optimal service for our clients. A **transport service for dogs and cats**, as well as **the delivery of food/medicine** for our clients over 65, or in quarantine, will soon be available. All Royal Canin food deliveries will be **free of charge**.

All the staff from [veterinaire.ch](https://www.veterinaire.ch), in Lausanne and Ecublens, is here for your safety and the wellbeing of your pets.

NB: Covid-19 is absolutely not transmissible from animals to humans.